

Dear Mr. Tom Incantalupo:

March 4, 2007

One month ago, while driving my 2007 Lexus ES350, it accelerated out of control. My foot on the brake barely held the car back. I pushed the off button but the car continued to surge.

I was on heavily traveled Northern Boulevard and realized that the only way for me to stop, was to crash into something. I pressed as hard as I could on the break peddle and slowed down enough to pull into a parking lot (thus avoiding occupied cars) and smashed into a parked car. I then attempted to turn the motor off again, this time by putting the car into park before pushing the off button, however it continued to run. This incident was reported to Lexus and so far no inspection has taken place by them.

Our insurance company suggested that we research [www.nhtsa.dot.gov](http://www.nhtsa.dot.gov), and as a result, we found nine other complaints of a similar nature one of which documented acceleration of more than 100 mph.

Although I had driven my previous Lexus for the past three years without incident, I never wish to drive this car again and believe it should be destroyed. I am certain that many more people have experienced this malfunction, and considering that the model has only been out for a few months, many more accidents of this nature are looming, perhaps some of them fatal.

Lexus has made no mention of a recall, yet lives are in the balance. I am under a three year lease and I do not know how to get out of this anguishing situation. Thank you for any help you may offer.

Sincerely,

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East Hills, NY [REDACTED]  
[REDACTED]